



**Program Fitness Staff & Duty Manager
Westhills YMCA-YWCA (Langford, BC)**

Vacancies: 1

Position: Casual

Placement: Immediate

Salary: \$15.55/hour (Program Fitness Staff rate); \$17.97/hour (Duty Manager rate)

Hours: Saturdays 6:30am-12:30pm

Sundays 2:00pm-9:15pm

Thursdays 6:00pm-10:15pm

Plus additional shift coverage as needed/able to cover (early morning, day, evening, and/or weekend shifts). Flexibility in work schedule is required to accommodate the needs of the position (up to 19.5 hours per week). Additional regular shifts may be possible.

Nature and Scope:

The Program Fitness Staff will work collaboratively with other staff and volunteers, and is responsible for providing safe, fun and educational programs and service to members and participants in a fitness environment. A key function of their role is to assist individual members with their fitness programs, in a positive and professional manner. These staff will also build meaningful relationships through daily interaction with Y members, visitors, and colleagues; and work in collaboration with the Membership and Service staff to support member sales and retention efforts. Some Program Fitness Staff responsibilities could include leading a regular group fitness class.

This casual position is entitled to an individual YMCA-YWCA membership.

Responsibilities:

- Perform member orientations to the fitness facility
- Maintain an atmosphere of achievement that inspires self and others to succeed
- Ensure the safety of all members, participants, staff, and property by following YMCA-YWCA standards/policies/procedures and ensuring they are maintained amongst all members and staff
- Monitor commitment to service excellence by role modelling and maintaining YMCA SAM 2.1 standards
- Assist with training new staff/volunteers in procedures and practices
- Effectively support the operation of the facility, including opening and closing procedures

Qualifications:

- YMCA Personal Training certificate (or BCRPA Weight Trainer/Personal Training) or equivalent certification required
- YMCA Group Fitness certification or equivalent certification an asset
- Excellent organizational, customer service and relationship building skills
- Current Standard First Aid and CPR C required
- A clear Police/RCMP Criminal Record Check with Vulnerable Sector Screening required

Competencies:

- Commitment to Organization Vision and Values
- Commitment to Health and Safety
- Customer Service
- Teamwork
- Communication
- Problem Solving
- Planning and Organization

To Apply: Please send a cover letter and resume to:

Human Resources
YMCA-YWCA of Vancouver Island
Email: hr@vancouverislandy.ca

Please Note:

- 1. Application Deadline:** This posting will close when a suitable candidate has been found.
- 2. Please indicate in your cover letter how you heard about this position.**
- 3. Internal applicants are expected to inform their supervisor prior to application.**
- 4. We thank all applicants, but only short-listed candidates will be contacted.**

The YMCA-YWCA of Vancouver Island is an equal opportunity employer.