



## Y Camp Thunderbird

### **Nine and Twelve Day Outpost** **Family Information Package**

**Dear Camp Thunderbird Family,**

Welcome to Camp Thunderbird! Summer will be here before we know it and soon it will be time to start preparing for camp.

**The information provided in this booklet is updated every year and is vital for your camper(s) to have a successful experience. Please read carefully, even if you have been to camp before!**

Life at camp is different from the routines and patterns of home. Taking the time to talk with your camper(s) about their upcoming experience is an important step in preparing. Setting a positive tone and clarifying expectations can really help your child make the adjustment. In doing this, your child will gain the most out of their Camp Thunderbird experience.

If you or your camper have any questions about their upcoming experience we encourage you to give our Summer Camp Program Manager a call, or come out and meet us at Camp Thunderbird for our Open House on June 14, 2020.

We look forward to having your child join us at Camp Thunderbird this summer.



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## Camp Commitment

Camp Thunderbird strives to be a fun, safe and nurturing environment where everyone has a chance to be their best. All camp participants, staff and volunteers pledge to treat each other with dignity and respect. Behavior that prevents others from enjoying a positive camp experience will not be permitted. If necessary, parents will be required to collect their camper early. Inappropriate behavior including the use of offensive language, aggression, or use of prohibited items such as but not limited to tobacco, alcohol, non-prescription drugs or offensive materials will not be permitted.

The Camper's Commitment is a very important aspect of Camp Thunderbird's philosophy and speaks to our core values of caring, respect, honest and responsibility. We ask that you take the time to read and discuss the Camper's Commitment with your child.

You will be asked to acknowledge and agree to the commitment during registration.

## Camper Commitment

I want to be a camper at Camp Thunderbird. I agree to behave respectfully at camp. I will do my best to make this a great experience for myself and my fellow campers. I understand that failure to live up to my Commitment may mean that I am sent home from camp early. I also understand that by making this Commitment, I can look forward to fair treatment from my cabin mates, fellow campers and staff.

## Parent/Guardian Commitment

I have discussed the Camper's Commitment with my son/daughter and confirm that they agree to cooperate in the camp experience, to follow safety instructions and refrain from behavior that is harmful or disruptive to themselves or other campers. I understand that by supporting this Commitment, my child may look forward to fair treatment from their fellow campers and the camp staff.

I also understand that camp prohibits the use of offensive language, inappropriate behavior, and the use of tobacco, alcohol, or non-prescription drugs. I acknowledge that their use, or the failure by my camper to abide by this commitment is cause for my camper to be sent home early without refund of camp fees.



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## Risk Awareness

### Participant Safety and Risk Management

The YMCA-YWCA of Vancouver Island Outdoor Centre and Camp Thunderbird is committed to providing quality outdoor experiences that support healthy growth and development of young people. The camp environment and programs provide unique opportunities for children, youth and adults to challenge themselves, learn new outdoor and interpersonal skills and make new friends.

We invest significant resources to create programs that provide these benefits to our participants without exposing them to unacceptable hazards. Participants and their families should be aware of the risks involved in participating in camp programs and accept that by participating they are taking those risks. Please take the time to review this summary of risks and our risk management approach. Risks will vary for each program, so we ask that you also take the time to review the information provided about each program on our website. We are happy to speak with you should you have any questions or comments.

### Risk Management, Planning and Safety

The unique nature of an outdoor education or summer camp experience comes with risks called “inherent risks”. This means that we cannot eliminate the risk without destroying the unique character of the activity – the aspects that make it beneficial for the participants. Although we cannot eliminate those risks, we actively take steps to reduce or control them, with the intent of bringing them to a tolerable level. For example, riding a bicycle has certain risks, and most people would agree that by wearing a helmet and obeying traffic laws, the risks are tolerable.

At the Outdoor Centre and Camp Thunderbird, we manage the risks specific to our environment and programs by being experts in our field, providing thorough staff training, and buying and maintaining quality program and personal protective equipment. While these measures do not guarantee safety, they allow us to offer programs that provide the many documented benefits of outdoor education and summer camp experiences, such as personal growth, connections to nature and a sense of accomplishment.

### Risk Encountered at Camp Thunderbird

Activities we encounter in our everyday lives, and those that take place at the Outdoor Centre and Camp Thunderbird involve risks. Risk may vary based on the nature of the activity. Any of the activities at the Outdoor Centre and Camp Thunderbird involve certain emotional and physical risks, and many of them include the risk of disability, psychological trauma or even death, in the event of a serious incident.

Some of the hazards encountered as part of Outdoor Centre and Camp Thunderbird programs may be familiar from our home communities: inclement weather and storms, motor-vehicle accidents, uneven ground, treefall, fire, hot liquids, infectious illnesses, and equipment failure.



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### Camp Programs

Campers will be offered individual instruction, will take part in cabin group activities, participate in special games, and engage in theme days involving the entire camp.

Most activities at camp are done in a cabin group. Y camps across North America have found that activities focused around a small group of peers encourage the development of close friendships and interpersonal skills as campers play and meet challenges together.

We do our best to foster an atmosphere of cooperation rather than competition. If we run an activity containing some element of competition, we focus on challenging campers to achieve their own goals rather than encouraging them to measure their accomplishments against the achievement of others.

### Focus Activities

While at camp, our Outpost campers hone in on their outdoor living and pursuit skills by learning about low-impact camping and travel under their own steam. As a group, campers learn to be effective paddlers or hikers by practicing advanced skills as taught by our certified instructors. Each out trip offers different challenges in a unique environment. Outpost campers plan and pack for their trip, take an active role in camp duties such as setting up camp, cooking, and clean-up. Out-trips are a challenge that leave Outpost campers with a real sense of accomplishment. After returning to camp, Outpost campers spend time solidifying their new friendships by taking part in group teambuilding, games, as well as the camp-wide special event on the last day.

#### **Outpost Canoe Sayward Lakes (12 days with 4 day out-trip)**

Outpost Canoe campers spend 5 days paddling on the largest freshwater canoe circuit on Vancouver Island, the Sayward Forest Canoe Route. The group travels on the route between Brewster Lake and Mohun Lake, camping at four of the many wilderness campsites along the way.

#### **Outpost Kayak Northern Gulf Islands (12 days with 4 day out-trip)**

Outpost Kayak campers explore the natural beauty of the Northern Gulf Islands. They camp on four of the campsites on the Islands of Tent, Wallace, Galliano, Valdez and De Courcy. Most campers travel in a double kayak but each group takes a combination of single and double kayaks.

#### **Outpost Kayak Southern Gulf Islands (9 days with 3 day out-trip)**

Outpost Kayak campers explore the natural beauty of the Southern Gulf Islands. Depending on the group they will camp on two of Portland, Rum, Sidney, and Darcy islands. This trip is a good



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stepping stone from our base camp or quest hiking programs to our kayak and canoe programs. Most campers travel in a double kayak but each group takes a combination of single and double kayaks.

### **Outpost Hike Juan de Fuca Trail (9 OR 12 days with 3 day out-trip)**

Outpost Hike programs travel along the north end of the Juan de Fuca trail from Botanical Beach to Sombrio Beach. They camp at Payzant Creek and Little Kuitshe Creek campsites. This end of the trail is the less challenging portion and well suited to the age group of the campers. The distance traveled is more reasonable than the southern end and the trails have significantly less elevation change.

**Please read the out trip packing section closely and ensure you are prepared.**

### **What to Bring**

The following checklist is a good guideline for packing for camp. We encourage you to wear old clothes you won't mind bringing home dirty or getting lost. We do not recommend that you bring expensive clothing to camp. Please read the out trip packing section closely and ensure you are prepared. Please label everything! We suggest sew-on labels for clothing items, and an indelible marker for other items. Include the camper's full name. Try to ensure that your camper can recognize the items that belong to him/her.

### **General Packing List**

#### **Clothing**

- 9 or 12-day supply of underwear
- 9 or 12-day supply of socks (wool socks are best)
- 3 pairs of shorts
- 3 pairs of pants (sweatpants are warmer than jeans)
- 5-6 t-shirts
- 3 long-sleeved t-shirts
- 1-2 warm pullovers (wool or fleece)
- 1-2 sweatshirts
- Warm jacket
- Hat (for those rainy or sunny days)
- Raingear (needs to be waterproof, jacket and pants – try standing under the shower to make sure it is indeed waterproof)
- Toque and mitts (for cool nights on out trip)
- Pajamas



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- 2 pairs of shoes (1 for daily wear, athletic shoes or sport sandals, close-toed preferable &
- 1 sturdy pair of hiking shoes or boots for out trip)
- 2 bathing suits (easy to move, paddle, and swim in)
- Sunglasses

### **Personal Items**

- Biodegradable soap and shampoo
- Toiletries, comb, toothbrush, etc.
- A watch and/or alarm clock
- Sunscreen (SPF 30 or higher)

### **Other**

- Water bottle
- Pillow
- Towel
- Day pack
- Stationery and pens (stamped envelopes)
- Flashlight (extra batteries)
- Breathable laundry bag
- Camera and film (optional)
- Book (optional)



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### Out Trip Gear List

Equipment	Quantity	Comments
<b>Rain Jacket</b>	1	A rain jacket is probably the most important piece of personal safety gear on an out trip. It should be properly sized and stay waterproof after standing in a running shower for 10 minutes. Plastic ponchos aren't a good idea as they get caught on branches and rip easily, nylon ones are okay. Breathable material is strongly recommended.
<b>Rain Pants</b>	1	A basic pair of rain pants keeps campers dry while setting up tents or sitting in a canoe.
<b>Socks</b>	3-4 pairs (1 pair for kayak)	Wool or polypropylene hiking socks. A set of liner socks paired with outer hiking socks prevents rubbing and blisters. Some 2-in-1 (liners built into sock) hiking socks are made.
<b>Underwear</b>	4 Pairs	Synthetic or wool is best
<b>Hiking Boots (Canoe, Hike)</b>	1	Hiking boots or shoes with good ankle support and sturdy soles. Waterproof is recommended. Wear for a couple weeks before camp to break them in.
<b>Water Shoes/Sandals (Kayak and Canoe)</b>	1	Water shoes, sandals, or just an old pair of runners. These are for wearing in the boat and for carrying boats in and out of the water. <b>No flip flops or thong sandals.</b> Neoprene booties are also great too!
<b>Sleeping Bag</b>	1	A warm (rated to 0°C recommended) sleeping bag made of synthetic material. Down sleeping bags don't stay warm when wet and therefore pure down sleeping bags aren't



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		recommended in our damp climate. Hybrid down/synthetic bags are okay. Sleeping bags should compress well into a appropriate sized stuff sack.
<b>Sleeping Pad</b>	1	Inflatable sleeping pad or foam pad.
<b>Backpack (Canoe, Hike)</b>	1	A sturdy backpack with chest and padded waist straps. Volume should be between 50L and 70L. Pack should be appropriate length.
<b>Water Bottle</b>	1	A sturdy water bottle 1L volume.
<b>Toque/Warm Hat</b>	1	Wool or fleece, no cotton.
<b>Shorts</b>	2	Synthetic, swim shorts and/or quick drying.
<b>T-Shirt</b>	2	A synthetic or merino wool t-shirt is recommended.
<b>Warm Sweater/Jacket/Pants</b>	1	Warm fleece, wool pullover or zip-up jacket/pants. No cotton.
<b>Long Underwear Tops and Bottoms</b>	1	Synthetic or wool long underwear helps you warm if it's cold and rainy.
<b>Hat/Bandana</b>	1	Any piece of head covering. All of our trips spend time near water or snow where UV rays being reflected increase the exposure to the sun.
<b>Sunglasses</b>	1	Sunglasses with UV protection. As sunglasses can often be dropped in water or crushed, don't send an expensive pair.
<b>Sunscreen</b>	1	SPF 30 or higher.
<b>Dry Bags (Canoe, Kayak)</b>	1-2	One 10L dry bag for clothes. It is hard to pack sleeping bags in dry bags so it is best to bring a waterproof compression sack for the sleeping bag



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		(makes it smaller) and one 10L Dry bag.
<b>Bowl and Spoon</b>	1	Light and not overly bulky, no breakables. No need to bring whole sets such as plates, cups or knives and forks.

### Packing

A Rubbermaid bin, duffle, or hockey bag work well for organizing clothes and keeping them dry and secure in the cabin. We recommend a max size of 68L for the Rubbermaid tub. Anything larger is difficult to carry and does not fit well into the cabins. Please no bins with wheels.

### Laundry

A breathable laundry bag is helpful to keep dirty clothes separate from clean clothes.

**Campers do not have the opportunity to wash clothes when they are at camp.**

### Please do not bring:

- Cell Phones or Smart Phones
- Portable music devices
- E-Readers
- Hair Dryers
- Expensive clothing
- Hatchets
- Money
- Tobacco
- Food
- Video games
- Other valuables
- SPOT or other emergency communication devices

### Cotton vs. Synthetic Fabrics

Cotton does not insulate the wearer when it becomes wet and takes a very long time to dry. Synthetic fabrics such as polyester, polypropylene, nylon, spandex and fleece are better suited for spending lots of time outside in different elements. These fabrics keep the wearer warm even when wet and they dry very quickly. Wool takes a long time to dry but insulates relatively well even when wet.

### How do I get all this stuff?



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Getting everything you need for camp together can be a long process. The out trip gear list is necessary and important. Everything else is just a guideline. If you feel one bathing suit or one towel is all you need please don't feel like you need to go buy a new one.

When getting out trip specific gear try borrowing things first. Someone you know might have a backpack they don't use anymore or a sleeping bag they can lend for your time at camp. Try looking on the [Mountain Equipment Co-op gear swap](#), if you keep an eye out early you might find a good deal. Some families have found it more affordable to rent certain gear\*. For those things you do have to buy, here are some local Victoria stores to consider:

### **Mountain Equipment Co-op**

*www.mec.ca*

1450 Government Street

Victoria, BC V8W 1Z2

(250) 386-2667

### **Ocean River Sports**

*www.oceanriver.com*

1630 Store Street

Victoria, BC V8W 1V3

(250) 381-4233

### **Capitol Iron**

*www.capitaliron.net*

Multiple Locations

Victoria, Sidney and Langford

(250) 385-9703

### **Robinsons Outdoor Store**

*www.robinsonsoutdoors.com*

1307 Broad St

Victoria, BC V8W 2A8

(250) 385-3429

### **\*Sports Rent**

*www.sportsrentbc.com*

3-1950 Government Street

Victoria, BC V8T 4N8

(250) 385-736



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## Information for Families & Campers

### Typical Day at Camp

7:00 am	Wake-up
7:30 - 8:00 am	Morning walk or run around the lake (a great start to the morning), and Polar Bear dip.
8:15 am	Table setters, two campers from each cabin group set their cabin's table in the dining hall.
8:30 am	Breakfast
9:15 am	Cabin clean up - Campers return to their cabin to clean up and prepare for day.
10:00 am	Morning Activities (e.g., canoeing, archery, orienteering, kayaking)
12:15 pm	Table setters
12:30 pm	Lunch
1:15 pm	B.O.B. (Bodies on Bunks) - Everyone is given time after lunch to sleep, read, or write letters home
2:30 pm	Afternoon activities
4:30 pm	Disco Hour/Swimming - Campers get the opportunity to choose an activity of their own choice.
5:15 pm	Table setters
5:30 pm	Dinner
7:00 pm	Evening Program (cabin, section group or camp-wide)
9:30 pm	Snack/bedtime prep/check-in/lights out



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### Contacting Your Camper

#### E-mail

We use a summer camp email service called Bunk1. It provides free contact with campers (called bunk notes) on a limited basis, and the option to purchase extra bunk notes for families wishing to have more regular contact. **We will post a link on our website in June with the Bunk1 access code on it.**

Bunk Notes are printed once per day, at 11:00am and distributed at breakfast, lunch or dinner of the same day. Campers do not receive bunk notes while on out-trip. **Bunk Notes sent after 11am on the last Thursday of the program will not reach the camper before they leave.**

Send Bunk Notes day or night! Your camp receives a pdf at 11am containing all Bunk Notes received in the last 24 hours. Camp prints each Bunk Note and delivers them to your camper with the regular mail. You can purchase more credits anytime in the Bunk Notes menu.

**On the go?** Purchase Bunk Notes Express and receive a unique email address to send your Bunk Note directly from an email account. Your message is still delivered as a Bunk Note. Each time you send a message, 1 credit is deducted from your account. Your Bunk Note will not be sent via Bunk Notes Express unless you have credits in your account.

Stay in touch with your camper at YMCA of Vancouver Island: Camp Thunderbird with Bunk Notes. Your message will be delivered to the camp within 24 hours. No need to wait for snail mail – Bunk1 makes it easy to communicate with your child. Follow Bunk1 on Facebook and Twitter for the latest updates and deals!

#### FREQUENTLY ASKED QUESTIONS:

Can other relatives use these services? Absolutely! In your Quick Links you'll select Invite Family Members, enter their details and they will be sent an email. PLEASE NOTE this will prompt them to set up their own account. It does not provide them access to your account OR your Bunk Note Credits.

**Questions or Problems?** The Bunk1 team is available to support you 7 days a week during peak season. They guarantee a response within 24 hours and it's usually much quicker than that.

Please call Bunk1 at 1-888-465-2267 or email [support@bunk1.com](mailto:support@bunk1.com).

**Google Chrome is the preferred web browser** for using Bunk1. Download Chrome for free by visiting: [www.google.com/intl/en/chrome/browser/](http://www.google.com/intl/en/chrome/browser/).

#### KEEP UP WITH CAMP ALL SUMMER LONG!

**Why do we use this service?**



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Bunk1 is a 3<sup>rd</sup> party service that we use. Bunk1 is a reliable service that is quick and easy to distribute. All families receive at least one free bunk note per child, per week of camp. Bunk1 is a for-profit venture, and they charge for any additional bunk notes at a cost of \$1.00 per note. 50% of all profits from bunk notes sent to Camp Thunderbird campers are donated to the Strong Kids fund, which helps send kids to Camp Thunderbird programs who otherwise could not afford it.

### Writing to your camper using Bunk Notes.

The time your camper spends at camp, they are connecting with other campers and their counsellors and learning new skills and independence. Letters from home using the Bunk Notes system can help them along this journey, as well as help with homesickness, when they are crafted carefully, and hinder this process or make homesickness worse, when they are not. Trust that even if your camper was feeling anxious about going to camp, they are doing well.

### Things that are helpful:

- Talking about how proud you are of their growth and independence.
  - "I'm so proud that you're trying something new! I can't wait to hear about how archery went!"
- Mentioning all the fun things they will do at camp
  - "Have you tried canoeing yet? When I was a kid, canoeing was my favourite."
- Giving examples of fairly neutral things that happened at home, that are funny or will make them smile.
  - "You'll never believe this! Your brother forgot his sandwich on the coffee table and the dog ATE THE ENTIRE THING!"

### Things that are not helpful:

- Sharing too much about missing them:
  - "I miss you soooo much! I don't know what I'm going to do this week without you."
  - "Your little sister was crying last night wondering where you were"
  - "Your dog has been sleeping on your pillow every night, he really misses you."
- Talking too much about what they are missing at home
  - "Grandma made your favourite cookies last night and then tomorrow we are all going to the waterslides – too bad you can't come."
- Projecting/anticipating their negative feelings about their experience
  - "I know you didn't want to go to camp, so I hope you have made some friends and are not too sad."
  - "Don't worry, only 2 more days of camp and then you will finally be back home with us!"



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### **Regular Mail**

Thunderbird's Mailing Address:

Camper Name and section (explorer, pioneer, etc.)

c/o Camp Thunderbird

5040 Glinz Lake Rd

Sooke, BC V9Z 0E3

Sending a letter before your child arrives at camp can help allow them to receive a letter during their stay. That being said, our mail pick-up is inconsistent and slow, this is because we need to leave our site to collect the mail and this may not take priority on any given day. Sending the letter so it would arrive at our mailbox by the first day of camp is your best bet to ensure your camper can get it. A letter from home can be a wonderful treat if it is positive and light-hearted. If you get an unhappy letter from your child, don't panic. In all likelihood, whatever made them unhappy when they wrote the letter is long since forgotten or has been addressed by your camper's counsellor or another camp staff. If you have a concern, please call.

### **Telephone**

No phone is available for campers to regularly make or receive calls while at camp. If you would like to speak with the Summer Camp Program Manager for any reason, please feel free to phone the camp at: 250-642-3136.



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## Camper Wellness

### Preparing Your Child for Camp

Camp is an exciting and fun filled place: new friends, new adventures, new skills, stories, songs, campfires and games. It's also a very different place: different bed, different washroom, different food, different schedule and different people.

Along with the excitement of all these new experiences, there is bound to be some anxiety. Here are a few things you might do to keep the anxiety low and anticipation high.

- Read this package with your camper and talk about preparing
- Talk about what it's like living in a cabin with seven to eight other kids and ways campers go about making new friends
- Talk about ways to solve problems at camp - talking with a counsellor or other camp staff
- Campers can prepare for camp by having a sleep-over and sleeping in sleeping bags at home or at a friend's house
- Attend our annual Family Fun Day where you can try activities together and see what the cabins will be like.

### Parents and Guardians:

- Write and mail a letter before the camper leaves for camp so it will be waiting at camp when he or she gets there
- Focus on the positives like all the new skills they will learn and build confidence in the skills they already have

### Camper Health

Please make sure you have provided all of the necessary medical information on the registration form. Please feel free to provide us with more information by email or fax if you think it would be beneficial. We will keep it in your campers file and staff will have access to that information.

### Medications

All medications are stored in a locked cabinet unless otherwise arranged. Staff keep written records of each date and time a medication has been distributed. Please make sure that any medications your camper may have, are in the original package and are labeled clearly with the camper's name and instructions for use. If you are dropping your child off by car you will meet with the Team Leader or Medical Volunteer on the first day to discuss the medications necessary for your child.



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We stock basic over-the-counter medications including: Ibuprofen, Acetaminophen, Antihistamines, cough syrup, throat lozenges, and upset stomach relief medications. We encourage families to not send these medications to camp with their campers unless they take them on a regular basis. We will always do our best to make contact with guardians to speak about your child's wellbeing before administering medications even if you have agreed to our medical release. However, if we are unable to make contact we may decide to administer the medication under the advice of our medical staff.

### **In case of emergency or illness**

If your camper becomes ill and is diagnosed as being either contagious or too ill to remain at camp, we will contact you. Until they are picked up, your child will be isolated from other campers in the Wellness Centre and cared for by the Medical Volunteer or another senior staff member. If your child becomes injured and needs to be seen by a physician, you will be contacted. If contact cannot be made in a timely fashion the Program Manager or designate will arrange what she or he feels is best for treatment.

*If any prescription drugs are necessary as a result of the doctor's consultation, you will be billed for the amount after camp.*

### **Homesickness**

It is reasonable to assume that until they become adjusted to camp life, your child might go through a period of homesickness. It is natural for children to experience homesickness when they come to camp. Often campers feel homesick most around meal times, downtime or bed time. Our staff are trained to detect early symptoms of homesickness and to help children feel comfortable at camp. Our counsellors are people who enjoy being with kids and will take the time to listen. Our Team Leaders, who oversee the counsellors, have years of camping experience and excellent counseling skills.

If your child is homesick, we will take the following steps to ensure a positive experience:

- Your child's counsellor will comfort and work with your child to overcome the negative aspects of homesickness
- If your child continues to show strong signs of homesickness, the Team Leader will become involved
- Staff may contact guardians to discuss options and strategies for working with your child
- As a last resort, we may ask you to talk to your child to help him or her through the experience.



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In most cases these steps will allow your child to overcome their homesickness and enjoy their remaining time at camp.

### **Supervision at camp**

The Camp Thunderbird staff team work to provide a safe, comfortable and supportive environment. Our staff are trained in providing high quality care for our campers and ensuring that the needs of each individual are met. Camp Thunderbird provides 24-hour supervision of campers. This means that a cabin group will always have at least one counsellor present. If the cabin group is separated for activities (during interest groups or other individual choice time) there will also be at least one Thunderbird staff with the campers.

Some activities (orienteering, capture the flag, scavenger hunts, etc.) involve groups of campers being out of direct supervision. During these activities there may not be a staff member in direct line of sight with campers, but someone will always be within earshot and campers are given clear directions on what to do if they need assistance. These activities are only run with groups where all campers are able to interact positively together.

### **Camp behavior policy**

If a situation arises where a camper threatens the safety or security of another camper, or if a camper shows disregard for camp guidelines, we will make every effort to encourage appropriate behaviour and contact the parents.

**If we are not successful in encouraging appropriate behaviour the child will be dismissed from camp at the management team's discretion. Camp will not be held responsible for any costs associated with a dismissal on the grounds of disruptive behaviour.**

Parents of campers are kept abreast of any concerns and progress. Parents may also be asked to assist in creating a positive environment for all.



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### Miscellaneous

#### Lost and found

Lost and found items are displayed outside the dining hall during the session and are available for review by parents on pick-up days. Lost and found items are kept at camp for 14 days after the session ends and are then donated to charity unless you fill out our Lost and Found request form (found on our website) and a staff member will check the lost and found for you. If the item is found, we will contact you and make arrangements to hold it for you at camp until September 15 at the latest. This will give you time to get to camp during our office hours for collection. **We will not be able to transport items into Victoria or Langford in 2017.**

The best ways to help us reduce the amount of lost and found is to talk to your camper about keeping track of his or her things before getting to camp and putting your camper's name on anything brought to camp.

#### Your privacy

The YMCA-YWCA is committed to maintaining the confidentiality, privacy, and accuracy of personal information it collects, uses and discloses about its participant, members, donors, parents/guardians, staff and volunteers. At the YMCA-YWCA Vancouver Island (the Y) your privacy is and always has been very important to us. We are dedicated to provide you with superior service while protecting your privacy and safeguarding your personal information.

#### Camp Office

Camp Thunderbird

5040 Glinz Lake Road

Sooke BC V9Z 0E3

[pcarson@vancouverislandy.ca](mailto:pcarson@vancouverislandy.ca)

Phone: (250) 642-3136