



Program Fitness Staff Downtown YMCA-YWCA (Victoria, BC)

Vacancies: 1

Position: Casual

Placement: September 2024

Hourly Wages by Role: Fitness Floor \$18.80/hour; Personal Coaching / Class Instruction \$20.94/hour

Shifts: Monday and Wednesday (after 5pm), Saturday (flexible hours)

**Please note that these shifts are subject to change based on the needs of the branch.*

Nature and Scope:

The Program Fitness Staff will work collaboratively with other staff and volunteers, and are responsible for providing safe, fun, and educational programs and service to members and participants in a fitness environment. A key function of their role is to assist individual members with their fitness programs, in a positive and professional manner. These staff will also build meaningful relationships through daily interaction with Y members, visitors, and colleagues; and work in collaboration with the Member Educator Staff to support member sales and retention efforts.

This casual position is entitled to an individual YMCA-YWCA membership

Responsibilities:

- Perform member orientations to the fitness facility and Personal Coaching Sessions
- Teach Group Fitness Classes (if applicable)
- Maintain an atmosphere of achievement that inspires self and others to succeed
- Ensure the safety of all members, participants, staff, and property by following YMCA-YWCA standards/policies/procedures and ensuring they are maintained amongst all members and staff
- Monitor commitment to service excellence by role modelling and maintaining YMCA SAM 2.1 standards
- Effectively support the operation of the facility, including opening and closing procedures
- Support the Annual Fundraising Campaign
- Adhere to YMCA Child Protection Policies and Procedures

Qualifications:

- YMCA Personal Training, **or equivalent**, certification required.
- Excellent organizational, customer service and relationship building skills
- Current Standard First Aid and CPR-C required
- A clear Police/RCMP Criminal Record Check with Vulnerable Sector Screening required (prior to start date – not required at the application stage)

Competencies:

- Commitment to Organization Vision and Values
- Commitment to Health and Safety
- Customer Service
- Teamwork
- Communication
- Problem Solving
- Planning and Organization

To Apply: Please send a cover letter and resume to:

Human Resources
YMCA-YWCA of Vancouver Island
Email: hr@vancouverislandy.ca

Please Note:

- 1. *Application Deadline:*** This posting will close when a suitable candidate has been found.
- 2. *Shortlisting:*** Applications will be short-listed for interviews as they are received.
- 3.** Please indicate in your cover letter how you heard about this position.
- 4.** We thank all applicants, but only short-listed candidates will be contacted.

The YMCA-YWCA of Vancouver Island is an equal opportunity employer.