



Leadership Development Information Package

Contents

Diversity, Equity, and Inclusion.....	2
Camp Commitment.....	2
Camper Commitment	3
Parent/Guardian Commitment.....	3
Risk Awareness	3
Food at Camp Thunderbird.....	5
Camp Programs.....	5
What to bring.....	6
Information for Families & Campers.....	9

Dear Camp Thunderbird Family,

Welcome to Camp Thunderbird! Summer will be here before we know it and soon it will be time to start preparing for camp.

Information in this booklet is updated every year, and all of the information is vital for your camper to have a successful experience. Please read carefully even if you have been to camp before!

Life at camp is different from the routines and patterns of home. Taking the time to talk with your camper about their upcoming experience is an important step in preparing. Setting a positive tone and clarifying expectations can really help your child make the adjustment. In doing this, your child will take the most out of their Camp Thunderbird opportunity.

If you, or your camper, have any questions about their upcoming experience, we encourage you to contact our Program Coordinator at aconlon@vancouverislany.ca

We look forward to having your child join us at Camp Thunderbird this summer.

Diversity, Equity, and Inclusion

The YMCA-YWCA of Vancouver Island commits to our core values of respect, honesty, responsibility, caring, and inclusiveness. These values guide us in everything from our everyday decision making, our programming choices, and how we build and guide our camp community. In our commitment to these values, we recognize that we have room to grow and improve.

Camp Thunderbird is situated in, and benefits from, the territories of the T'Sou-ke and Scia'new Nations, who have lived in harmony with this land since time immemorial. We recognize the history of colonization and systemic racism that has shaped the world we operate in today, and we commit to increasing our awareness of where improvement is needed. We are dedicated to continuing to do the work of listening, learning, and making changes so that Camp Thunderbird a place for everyone. A place where people who are Indigenous, Black, racialized, or may experience discrimination based on gender, sexual orientation, Body, age, health status, neurodiversity, or ability are truly welcome and included.

We recognize that this critical work will take time, may be uncomfortable, and will ultimately be a great benefit to the Camp Thunderbird community and those we serve and interact with.

Camp Commitment

Camp Thunderbird strives to be a fun, safe and nurturing environment where everyone has a chance to be their best. All camp participants, staff and volunteers pledge to treat each other with dignity and respect. If necessary, parents will be required to collect their camper early. Inappropriate behavior including the use of offensive language, aggression, or use of prohibited items such as but not limited to tobacco, vape juice, alcohol, non-prescription drugs or offensive materials will not be permitted.

We recognize that conflict between program participants is a normal and inherent aspect of summer camp programs. It is important to note that **we address these challenges through conflict resolution; not conflict elimination**. This means we recognize that conflict is a reality in our work and that there are multiple stories to each conflict. We take the time to facilitate our participants working out their conflicts with each other in an age-appropriate way. We do not simply remove the conflict for our participants. This is a part of our overarching program goal of helping our campers learn and develop positive and lasting conflict resolution skills that will stay with them for life. The process is more challenging for the campers, but the outcomes are far more beneficial for the development of everyone involved. If one of the campers involved in the conflict does not live up to the commitments made through conflict resolution, we then will take steps to remove them from the program.

The Camper's Commitment is a very important aspect of Camp Thunderbird's philosophy and speaks to our core values of respect, honesty, responsibility, caring, and inclusiveness. We ask that you take the time to read and discuss the Camper's Commitment with your child.

You will be asked to acknowledge and agree to the commitment during registration.

Camper Commitment

I want to be a camper at Camp Thunderbird. I agree to behave respectfully at camp. I will do my best to make this a great experience for myself and my fellow campers. If I get into conflict with other campers at camp, I commit to working it out with the other camper and my counsellors. I also understand that camp prohibits the use of offensive language, inappropriate behavior, and the use of tobacco, cannabis products, vape juice, alcohol, or non-prescription drugs. I understand that failure to live up to my Commitment may mean that I am sent home from camp early. I also understand that by making this Commitment, I can look forward to fair treatment from my cabin mates, fellow campers, and staff.

Parent/Guardian Commitment

I have discussed the Camper's Commitment with my camper and confirm that they agree to cooperate in the camp experience, to follow safety instructions, participate actively in conflict resolution, and refrain from behavior that is harmful or disruptive to themselves or others. I understand that by supporting this Commitment, my child may look forward to fair treatment from their fellow campers and the camp staff.

I also understand that camp prohibits the use of offensive language, inappropriate behavior, and the use of tobacco, cannabis products, vape juice, alcohol, or non-prescription drugs. I acknowledge that their use, or the failure by my camper to abide by this commitment is cause for my camper to be sent home early without refund of camp fees.

Risk Awareness

Participant Safety and Risk Management

The YMCA-YWCA of Vancouver Island Outdoor Centre and Camp Thunderbird is committed to providing quality outdoor experiences that support healthy growth and development of young people. The camp environment and programs provide unique opportunities for children, youth and adults to challenge themselves, learn new outdoor and interpersonal skills and make new friends. We invest significant resources to create programs that provide these benefits to our participants without exposing them to unacceptable hazards.

Participants and their families should be aware of the risks involved in participating in camp programs and accept that by participating they are taking those risks. Please take the time to review this summary of risks and our risk management approach. Risks will vary for each program, so we ask that you also take the time to review the information provided about each program [on our website](#). We are happy to speak with you should you have any questions or comments.

Risk Management, Planning and Safety

The unique nature of an outdoor education or summer camp experience comes with risks called "inherent risks". This means that we cannot eliminate the risk without destroying the unique character of the activity – the aspects that make it beneficial for the participants. Although we cannot eliminate those risks, we actively take steps to reduce or control them, with the intent of bringing them to a tolerable level. For example, riding a bicycle has certain risks, and most people would agree that by wearing a helmet and obeying traffic laws, the risks are tolerable.

At the Outdoor Centre and Camp Thunderbird, we manage the risks specific to our environment and programs by being experts in our field, providing thorough staff training, and buying and maintaining quality program and personal protective equipment. While these measures do not guarantee safety, they allow us to offer programs that provide the many documented benefits of outdoor education and summer camp experiences, such as personal growth, connections to nature and a sense of accomplishment.

Risk Encountered at Camp Thunderbird

Activities we encounter in our everyday lives, and those that take place at the Outdoor Centre and Camp Thunderbird involve risks. Risk may vary based on the nature of the activity. Any of the activities at the Outdoor Centre and Camp Thunderbird involve certain emotional and physical risks, and many of them include the risk of disability, psychological trauma or even death, in the event of a serious incident.

Some of the hazards encountered as part of Outdoor Centre and Camp Thunderbird programs may be familiar from our home communities: inclement weather and storms, motor-vehicle accidents, uneven ground, treefall, fire, hot liquids, infectious illnesses such as COVID-19, and equipment failure. For more information of the risk of COVID-19 please see our [COVID-19 FAQ page](#).

Some hazards may be more unique to the Outdoor Centre and Camp Thunderbird programs and settings. These hazards include, but are not limited to: lake and ocean water, marine traffic, boat capsizes, wildlife encounters (including bears, cougars, wolves, mice or other rodents, and stinging insects), hypo- or hyperthermia, fall from heights, including falls while hiking in steep terrain, falls or injuries due to equipment failure, error in judgement, or natural rock or tree fall on our real-rock climbing areas, remoteness from emergency medical or evacuation services, including the failure of communication technology.

The hazards listed, and other hazards not listed, can pose a risk to even a well-trained and highly certified instructor, leader or guide. Any of the Outdoor Centre and Camp Thunderbird programs or activities can, due to an error in judgement or factors beyond the leader's control, become hazardous and potentially life-threatening.

Participants and their families must weigh the risks that may be encountered with the strengths of the Outdoor Centre and Camp Thunderbird's Risk Management approach and plan as well as with the benefits of an outdoor education or camping experience.

Risk Management Plan Summary

The following is a short list of examples of the types of procedures and policies that are part of our larger Risk Management Plans:

- All staff and volunteers have a Criminal Record Check with Vulnerable Sector Screening.

- All staff and volunteers have program-appropriate first aid training, with a minimum of Standard First Aid and CPR-C.
- Camp Thunderbird sea kayaking programs are led by guides certified by the [Sea Kayak Guides Alliance of British Columbia](#).
- The Outdoor Centre and Camp Thunderbird is accredited by the [British Columbia Camping Association](#). This accreditation ensures compliance with stringent training, health and safety protocols and auditors regularly visit the site for inspections.
- Camp Thunderbird cooperates with land managers and permitting authorities.
- The Outdoor Centre and Camp Thunderbird are supported by the YMCA-YWCA of Vancouver Island Health and Safety Committee.
- The Outdoor Centre and Camp Thunderbird staff team inspects, maintains and reviews all safety equipment, particularly emergency communications devices, regularly.
- The Outdoor Centre and Camp Thunderbird staff team reviews all family and staff surveys.

Contact Us about Risk Management

We encourage participants and their families to share questions or comments concerning risk management with us. Please contact General Manager Luke Ferris lferris@vancouverislandy.ca about any aspect of the inherent risks of camping and about our risk management plan.

Food at Camp Thunderbird

At camp Thunderbird, our full service dining hall prepares meals for all campers and staff 3 times a day at 8:30am for breakfast, 12:30pm for Lunch, and 5:30pm for dinner. Our kitchen staff serve a variety of meals in line with Canada's food guide. We understand that not everyone's food needs are the same due to allergies, preference, religious views ect. The kitchen at Thunderbird is happy to provide food alternatives that are equivalent to the main meal of the day. Accommodation is regularly made available for Vegetarian, Vegan, Gluten free and celiac, dairy free, no pork, and other needs. If there is something specific your camper needs accommodation to, please remember to let us know at time of registration, or if things change over the coming weeks before camp starts, go back into your campers registration account and make any necessary changes at least 2 weeks before their camp starts. If you have any questions, please feel free to email our program coordinator at acrouch@vancouverislandy.ca

Camp Programs

Camp Thunderbird's Leadership Development (LD) Program enables teens to develop outdoor adventure skills in a supportive and safety-oriented environment. Learning outcomes include self-discovery, group dynamics and management, working with children, and technical skills for successful wilderness travel... all key ingredients in developing well-rounded leaders. We do this through in-person practice supported by highly trained Y staff, with years of experience working with youth in an outdoor setting. Campers face experiential challenges together, work through these with their peers, and are

encouraged to think about how their actions affect others. Counsellors help the group find solutions using democratic and/or consensus-based decision-making tools to work toward outcomes that benefit every member. Through deliberate practice of the Y core values of honesty, respect, caring, responsibility and inclusiveness, this program aims to support youth in their personal growth by building interpersonal skills, helping to develop greater empathy, confidence, and resilience for their future challenges.

What to bring

The following checklist is a good guideline for packing for camp. Things you bring to camp often get dirty or damaged or lost during the experience – keep that in mind. Label everything! We suggest sew-on labels for clothing items, and an indelible marker for other items. Include the camper's full name. Try to ensure that your camper can recognize the items that belong to them.

General Packing List

Clothing

- | | |
|---|---|
| • 5-day supply of underwear | shower to make sure it is indeed waterproof) |
| • 5-day supply of socks (wool socks are best for out trip) | |
| • 2-3 pairs of shorts | |
| • 1-2 pairs of pants (sweatpants are warmer than jeans) | • Pajamas |
| • 4-5 t-shirts | • 2 pairs of shoes (1 for daily wear, close-toed preferable & 1 pair Sandals) |
| • 1-2 long-sleeved t-shirts | • 2 bathing suits (easy to move swim in) |
| • 1 warm pullovers (wool or fleece) | • Sunglasses |
| • 1-2 sweatshirts | |
| • Hat (for those rainy or sunny days) | |
| • Raingear (needs to be waterproof, jacket and pants – try standing under the | |

Out-Trip Items (if participating in the 5 day program)

- Larger backpack with hip straps for overnight out-trip (50 – 70L backpacks work well – you do not need to go buy one if you do not already have one. We have a few to lend.)
- Sleeping mat
- Bowl, spoon, fork
- Sturdy close toed pair of shoes (hiking shoes work well, but are not mandatory)

Personal Items

- soap and shampoo
- Toiletries, comb, toothbrush, etc.
- A watch and/or alarm clock
- Sunscreen (SPF 30 or higher)
- Water bottle
- Sleeping Bag and Pillow
- Towel
- Day pack – Micro fiber for trip
- Stationery and pens (stamped envelopes)
- Flashlight (extra batteries)
- Breathable laundry bag
- Camera (optional) **Please do not bring your cell phone as a camera**
- Book (optional)

Please do not bring

- Cell Phones
- Portable music devices
- E-Readers
- Hair Dryers
- Tobacco, cannabis or vape juice
- Food
- Video games
- Expensive clothes
- Hatchets
- Money
- Video games
- Other valuables

Cotton vs. Synthetic Fabrics

Cotton does not insulate the wearer when it becomes wet and takes a very long time to dry. Synthetic fabrics such as polyester, polypropylene, nylon, spandex and fleece are better suited for spending lots of time outside in different elements. These fabrics keep the wearer warm even when wet and they dry very quickly. Wool takes a long time to dry but insulates relatively well even when wet.

How do I get all this stuff?

Getting everything you need for camp together can be a long process. The out-trip gear list is necessary and important. Everything else is just a guideline. If you feel one bathing suit or one towel is all you need please don't feel like you need to go buy a new one.

When getting out-trip specific gear try borrowing things first. If you start keeping your eye out early you might find a good deal. Some families have found it more affordable to rent certain gear*. Facebook marketplace and VarageSale are other online sources for used gear. For those things you do have to buy, here are some local Victoria stores to consider:

Mountain Equipment Company

www.mec.ca

1450 Government Street
Victoria, BC V8W 1Z2
(250) 386-2667

Robinsons Outdoor Store

www.robinsonsoutdoors.com

1307 Broad St
Victoria, BC V8W 2A8
(250) 385-3429

***Sports Rent**

www.sportsrentbc.com

3-1950 Government Street
Victoria, BC V8T 4N8
(250) 385-736

Sportchek/Atmosphere

www.atmosphere.ca

2955 Phipps Rd Unit 109,
Langford
(250) 478-1551

Information for Families & Campers

Typical Day at Camp

7:00 am	Wake-up
7:30 - 8:00 am	Morning walk or run around the lake (a great start to the morning), and Polar Bear dip.
8:15 am	Table setters, two campers from each cabin group set their cabin's table in the dining hall.
8:30 am	Breakfast
9:15 am	Cabin clean up / chores - Campers return to their cabin to clean up and prepare for day.
10:00 am	Morning Activities (e.g., canoeing, archery, orienteering, kayaking)
12:15 pm	Table setters
12:30 pm	Lunch
1:15 pm	B.O.B. (Bodies on Bunks) - Everyone is given time after lunch to sleep, read, or write letters home
2:30 pm	Afternoon activities
5:15 pm	Table setters
5:30 pm	Dinner
7:00 pm	Evening Program (e.g., group games or other camp activities)
9:30 pm	snack/bedtime prep/check-in/lights out

Sleeping Arrangements

The Leadership Development program is gender-inclusive, and we are intentional about ensuring sleeping arrangements forward the goal of group cohesion and inclusiveness. Both in cabins and while on out-trip, campers are not separated for sleep (or any activity) based on gender. Beyond the benefits for the group social development, this allows for staff to be with the campers in the evenings and ensure that campers are supported and supervised through these times when debriefing is important and when potential issues arise. The staff work with the campers to develop a system to ensure privacy for changing, for example, by encouraging campers to change inside their sleeping bags.

Contacting Your Camper

Telephone

No phone is available for campers to regularly make or receive calls while at camp. If parents want to speak to their child, they are more than welcome to do so. Calls must be organized through Camp Thunderbird's supervisory staff. If you would like to speak with Program Manager for any reason, please feel free to phone the camp: 250-642-3136.

Writing to your camper using Bunk Notes.

In the time your camper spends at camp, they are connecting with other campers and their counsellors and learning new skills and independence. Letters from home using the Bunk Notes system can help

them along this journey, as well as help with homesickness, when they are crafted carefully. Conversely some common mistakes can hinder this process or make homesickness worse. We have provided some tips below. Trust that even if your camper was feeling anxious about going to camp, they are doing well.

Things that are helpful:

- Talking about how proud you are of their growth and independence.
 - “I’m so proud that you’re trying something new! I can’t wait to hear about how archery went!”
- Mentioning all the fun things they will do at camp
 - “Have you tried canoeing yet? When I was a kid, canoeing was my favourite.”
- Giving examples of things that happened at home that are funny or will make them smile.
 - “You’ll never believe this! Your brother forgot his sandwich on the coffee table and the dog ate the entire thing except the tomatoes!”

Things that are not helpful:

- Projecting/anticipating their negative feelings about their experience
 - “I know you didn’t want to go to camp, so I hope you have made some friends and are not too sad.”
 - “Don’t worry, only 2 more days of camp and then you will finally be back home with us!”
- Focusing too much on how you are missing them
 - “I miss you soooo much! I don’t know what I’m going to do this week without you.”
 - “Your little sister was crying last night wondering where you were.”
 - “Your dog has been sleeping on your pillow every night, he really misses you.”
- Talking too much about what they are missing at home
 - “Grandma made your favourite cookies last night and then tomorrow we are all going to the waterslides – wish you could come!”

Bunk Note delivery timing

Bunk Notes are received by camp through the system, and then printed daily at 11am and distributed to campers at lunch or dinner time. Campers do not receive bunk notes while on out-trip. **Bunk Notes sent after 11am on the last Thursday of the program will not reach the camper before they leave.**

The first priority of all camp staff is the wellbeing of campers, therefore there may be times when staff are unable to deliver Bunk Notes daily, and some Bunk Notes may be missed. We do our best, but we ask for your patience and forgiveness in times when we’ve put a higher priority on ensuring all campers are happy, safe, and having a good time at camp.

How to send a Bunk Note

Visit bunk1.com and register for a parent account or to log in to your account. Look for us as **YMCA-YWCA of Vancouver Island: Camp Thunderbird** (there is another Y Camp Thunderbird in North Carolina that is NOT us). Our invitation code is **20THUNDER25**. You will be prompted to select a bundle for access to your Parent Portal. Bundles include credits for you to send Bunk Notes and enhance your

notes with borders, photos, sports scores, and puzzles. You can select a bundle based on your needs and how often you want to communicate with your camper.

Bunk Notes for Families: Purchase Bunk Notes Express and receive a unique email address for your camper. Edit this email address under the Bunk Notes tab. Anyone in your family can directly email your camper at this address, and the note will be delivered as a regular Bunk Note. A credit is deducted from your account for each note. These notes can also be confirmed as sent under Bunk Notes > View Sent. You can also select to Invite Family Members, and that will allow others to set up accounts (but not access your account/bundle/credit).

Why do we use this service?

Bunk1 is a 3rd party service that is quick and easy to distribute. All families receive at least one free bunk note per child, per camp. Bunk1 is a for-profit venture, and they charge for any additional bunk notes. 50% of profits from bunk notes sent to Camp Thunderbird campers are donated to the Strong Kids fund, which helps send kids to Camp Thunderbird programs who otherwise could not afford it.

Mail

Thunderbird's Mailing Address:

Camper Name (and dates attending)

c/o Camp Thunderbird

5040 Glinz Lake Rd, Sooke, BC V9Z 0E3

Our mail service is inconsistent and sometimes slow, due to our remote camp location. Sending the letter so it would arrive at our mailbox by the first day of camp is your best bet to ensure your camper can get it. When writing to your child, focusing on positive and encouraging messages ("I'm so proud of you! You can do this!") will help ensure the letter uplifts them. See above section on bunk notes for more examples.

Camper Wellness

Preparing Your Child for Camp

Camp is an exciting and fun filled place: new friends, new adventures, new skills, stories, songs, campfires and games. It's also a very different place: different bed, different washroom, different food, different schedule and different people.

Along with the excitement of all these new experiences, there is bound to be some anxiety. Here are a few things you might do to keep the anxiety low and anticipation high.

- Read this package, camper and parent together, and talk about preparing
- Talk about ways to solve problems at camp—talking with a counsellor or other camp staff
- Write and mail a letter before the camper leaves for camp so it will be waiting at camp when they get there

Camper Health

Information provided on the registration form will be made available to your camper's counsellors as well as the health staff at camp (team leaders and medical volunteers). The more detailed information you provide, the better we can support your camper. Medical information can be updated in your registration file online prior to the start of camp.

Medications

PRN/As-Needed Medications

Over-the-counter medications that campers do not take regularly are stocked by camp and there is no need to send these with your camper. We stock the following medication and their generic equivalents: Tylenol (acetaminophen), Advil (ibuprofen), Polysporin, Gravol, Immodium, Pepto Bismol, antacids (e.g., Tums), Benadryl, Claratin/Reactin, Restorolax (PEG stool softener), and anti-itch cream (hydrocortisone cream 0.5%). If you give permission during registration, the staff will give these to your camper if they are needed.

Medications taken on a schedule

To prepare your camper for their time at camp, please do the following:

- Ensure all details of medication name, dosage and timing are up to date in the registration form.
- Have a pharmacy prepare the medication in multi-dose or blister packaging

Prescription medication, vitamins, melatonin, allergy medication that is taken on a specific schedule must be sent to camp in multi-dose strip or blister packaging. Pharmacies will do this packaging for you. Each compartment must contain ALL of the medication to be taken at a particular time. For example, if your camper takes two different pills at breakfast, and then a third pill at dinner, there would be one breakfast compartment for each day at camp, containing both pills and separate dinner compartments containing the third pill.

Exceptions will be made for bottled liquid medications. These medications must come in original bottles with legible label and administration instructions.

Camper medications are kept in secure storage by staff until they need to be given. Team Leaders (in camp), or cabin leaders (on out-trip) dispense medications. Dispensing of medication happens at meals (8:30am, 12:30pm, 5:30pm) and at bedtime, unless medically required at other times. Medications are administered at or just outside of the dining hall.

In case of emergency or illness

If your camper becomes ill and is diagnosed as being either contagious or too ill to remain at camp, we will contact you. Until they are picked up your child will be isolated from other campers in the Wellness Centre and cared for by a senior staff member. If your child becomes injured and needs to be seen by a physician, you will be contacted. If contact cannot be made in a timely fashion the Program Manager or designate will arrange what they feel is best in terms of treatment.

If any prescription drugs are necessary as a result of the doctor's consultation, you will be billed for that cost.

Homesickness

It is reasonable to assume that until they become adjusted to camp life, your child might go through a period of homesickness. It is natural for children to experience homesickness when they come to camp. Our staff are trained to detect early symptoms of homesickness and to help children/teens feel comfortable at camp. Our counsellors are people who enjoy being with children/teens and will take the time to listen. Our Team Leaders, who oversee the counsellors, have years of camping experience and excellent counseling skills.

If your child is homesick, we will take the following steps to ensure a positive experience:

- Your child's counsellor will comfort and work with your child to overcome the negative aspects of homesickness
- If your child continues to show strong signs of homesickness, the Team Leader will become involved
- Staff may contact guardians to discuss options and strategies for working with your child
- After the above have been tried, may ask you to talk to your child to help him or her through the experience. We often try the above first because sometimes talking with guardians at home can make homesickness worse.

In most cases these steps will allow your child to overcome their homesickness and enjoy their remaining time at camp.

Supervision at Camp

Our staff are trained in providing high quality care for our campers and ensuring that the needs of each individual are met. We strive to provide a safe, comfortable and supportive environment. Camp Thunderbird provides 24-hour supervision of campers. This means that a cabin group will always have at least one counsellor present. If the cabin group is separated for activities (during interest groups or other individual choice time) there will also be at least one Thunderbird staff with the campers.

Some activities (orienteering, capture the flag, scavenger hunts, etc.) involve groups of campers being out of direct supervision. During these activities there may not be a staff member in direct line of sight with campers, but someone will always be within earshot and campers are given clear directions on what to do if they need assistance. These activities are only run with groups where all campers are able to interact positively together.

Campers in the Leadership development program are sometimes given a little bit more freedom such as walking back to the cabin with a friend to get a sweater or bathing suit. During these times staff are aware of where the campers have gone and will make note of how long they have been away from the group. They will also give specific instruction and where the campers are to meet the group after the task is complete.

Camp Behaviour Policy

Our staff are trained in respectful, child-honouring and evidence-based behaviour guidance practices. This includes staff observing and supervising campers, setting clear boundaries and limits, and helping campers work through conflict in a supported way. We believe that negative behaviour often stems from unmet needs and we work to meet needs of campers through respect and caring. If a situation arises where a camper threatens the safety or security of another camper, or if a camper shows disregard for camp guidelines, we will use our practices to encourage and support safe behaviour and we will contact the parents. We commit to keeping parents as part of the support team for their campers, keeping them in the loop about challenges and progress. In some situations, however, **we are not successful in supporting appropriate behaviour. In those cases the child will be dismissed from camp at the management team's discretion. Camp will not be held responsible for any costs associated with a dismissal on the grounds of unacceptable behaviour.**

Final Administrative Details

Lost and found

Lost and found items are displayed outside the dining hall during the session and are available for review by parents on pick-up days. Lost and found items are kept at camp for 14 days after the session ends and are then donated to charity unless... you fill out our Lost and Found request form (found on our website) and a staff member will check the lost and found for you. If the item is found, we will contact you and make arrangements to hold it for you at camp until September 15, at the latest. This will give you time to get to camp during our office hours for collection. **We do not transport Lost and Found items.** The best ways to help us reduce the amount of lost and found is to talk to your camper about keeping track of his or her things before getting to camp and putting your camper's name on anything brought to camp.

Your Privacy

The YMCA-YWCA is committed to maintaining the confidentiality, privacy, and accuracy of personal information it collects, uses and discloses about its participant, members, donors, parents/guardians, staff and volunteers. At the YMCA-YWCA of Vancouver Island (the "Y") your privacy is and always has been very important to us. We are dedicated to provide you with superior service while protecting your privacy and safeguarding your personal information

Camp Office

Camp Thunderbird 5040 Glinz Lake Road, Sooke, BC, V9Z 0E3

Program Coordinator: Ashleigh Conlon aconlon@vancouverislandy.ca

May 1 – Sept 2: (250) 642-3136